



STUDIO POLICIES

PURCHASES & PAYMENTS

Multi-Class Passes (5 Class Pass, 10 Class Pass):

All 5 Class Pass, 10 Class Pass, and Monthly Unlimited sales are final. No refunds.

Please note Class Pass expiration dates:

- **5 Class Pass expires 60 days from first use.**
- **10 Class Pass expires 90 days from first use.**
- **Monthly Unlimited expires 1 month from date of first use.**

Class credits are non-shareable, non-transferrable, non-refundable, and may only be used by the purchasing student. Each Pass/credit is affiliated with the purchasing student and class attendance deductions are based on credits for that student only. *No Class Pass sharing is allowed for 5 Class Passes or Monthly Unlimited Passes.*

Premium Pass Sharing Option:

The Unity Yoga 10 Class Pass (purchased at full price) may be shared between family members provided the sharing Client has completed an application and paid a one-time administrative sharing fee of \$25. Regular 90-day expiration policy applies. Benefit does not apply to discounted/reduced-price passes. The administrative fee is waived for Autopay 10 Class Pass members.

Series Classes and Workshops:

All deposits for Series Classes and Workshops are final sale and non-refundable, however, subsequent payments are credited toward future purchases. To receive an account credit to be used for future workshops, workshops and series must be cancelled at least 72-hours prior to the event.

Unused Passes and Gift Certificates:

Unused Gift Certificates and Unused Class Passes are non-returnable for refund but may be applied as credit for Unity Yoga retail purchases or transferred to another student. To apply for credit or transfer unused credits, please fill out a Credit Transfer Request at the front desk.

See Autopay Contract for policy on self-renewing 10 Class and Monthly Unlimited plans.



ATTENDANCE POLICY

Class Registration

Pre-registration for classes is recommended, but not required. In the unlikely event that a lastminute change is made to the schedule, we are only able to contact you if you are pre-registered AND you have valid contact information on file. To ensure your contact information (email, phone number) are up to date and you have **opted-in to receive notifications**, please log in to your MINDBODY Online profile.

Cancelling your Attendance for a pre-registered Weekly Class

If you have prepaid and registered for one of our weekly classes (e.g., All Levels Vinyasa, Gentle Yoga, etc.) and are unable to attend, we ask that you self-cancel your class registration in order to accommodate wait-listed students.

Cancelling your Attendance for a pre-registered Series or Workshop

Cancellation windows vary by class offering. See specific enrollment details for your individual workshop, series or event. Due to the popularity of our Series and Workshop enrollments, we ask that you notify us of registration withdrawal immediately so that we may accommodate waitlisted students. Cancellations are not accepted once classes have begun. Account credit may be granted on a case-by-case basis for Unity Yoga sponsored sessions. No refunds are issued for no-shows.

CLASS CANCELLATION POLICY

Classes Cancelled by Unity Yoga

Unity Yoga makes every effort to keep a consistent class schedule with a variety of class offerings. From time to time, we may need to accommodate the schedule with substitute instructors or we may remove a class from the schedule due to poor attendance. Notifications of all foreseen class cancellations will be made as well in advance as possible. Our online schedule will reflect any changes.

Receiving Cancellation Notices

When a class is cancelled, pre-registered students shall be notified by telephone or email as soon as possible. You **MUST** have a current email address and phone number on file to receive cancellation notices.



MEMBERSHIP AND CONTRACTS

Unity Yoga does not require memberships or contracts to enjoy our services!

However, to reward our students for dedicated and consistent yoga practice, we offer two optional Autopay Membership options (Autopay 10 Class Pass and Autopay Monthly Unlimited). Both options save hundreds of dollars over regular class pricing when automatically debited by the frequencies described in the Autopay Contracts. See section on Autopay Membership Agreement for additional details.



AUTOPAY 10 CLASS PASS MEMBERSHIP AGREEMENT

The Unity Yoga of Tri-Cities, LLC Autopay 10 Class Pass rewards your commitment to your yoga practice by saving more than \$100 per year over drop-in class pricing. With the Autopay 10 Class Pass, your 10 class attendance credits will renew automatically every three (3) months or upon completion of your tenth class attendance at Unity Yoga of Tri-Cities, whichever occurs first.

The Autopay 10 Class Pass is valid for regular weekly classes only. Series Classes and Workshop attendance do not apply. Autopay members receive an additional 10% off of Series, Workshop, and Event registration.

The Autopay 10 Class Pass is set to renew automatically unless suspended or terminated by client request. Please call our Studio for more information (509-795-0359).

Contract Duration and Automatic Renewal: The Autopay 10 Class Pass Contract is in force for 10 visits/3 months from the Contract Start Date, with automatic renewal for subsequent months, unless cancelled by either Client or Unity Yoga of Tri-Cities, with notification of 30 days in advance of the next billing date.

Agreement to Pay Recurring Fees: Client agrees to pay Unity Yoga of Tri-Cities recurring fees as follows:

Autopay 10 Class Pass for \$120.00 via Client authorized automatic credit card or checking account ACH charges. Client may prepay six or twelve months in advance via any credit card, ACH, bank check or wire transfer. Payment in monthly increments by any means other than Client's credit card or ACH is not permitted.

- (a) Client agrees to purchase the Autopay 10 Class Pass for \$120.00, as an automatic charge to my credit card, or automatic debit to my checking account each month for a contract period of 10 visits or 3 months, whichever occurs first.
- (b) Client certifies to be holder of the credit card, or an authorized signer on the bank checking account.
- (c) Client will be notified if credit card or checking account payment fails to authorize for any reason, and that a \$10 late fee will apply if I do not provide a valid credit card or checking account ACH information within 10 calendar days of the original rejection date.
- (d) Service will be deactivated if client account becomes more than 30 calendar days late.

Cancelling Autopay

Your Autopay schedule may be canceled at any time. A completed Autopay cancellation form must be received at least 30 days in advance of your billing cycle, AND prior to attending your tenth class on that contract (example: if you are scheduled to be charged February 14th and you want to cancel for the month of February, you must submit a cancellation form by January 14th. If you do not want to automatically renew your Autopay 10 Class Pass, you MUST complete a



cancellation form in person prior to attending the tenth class of your current contract.)

AUTOPAY MONTHLY UNLIMITED MEMBERSHIP AGREEMENT

The Unity Yoga of Tri-Cities, LLC Autopay Monthly Unlimited Yoga rewards your commitment to your yoga practice by saving more than \$100 per year off of drop-in class pricing. With the Autopay Monthly Unlimited Yoga, your unlimited class attendance membership will renew automatically each month. Autopay Monthly Unlimited Yoga is valid for regular weekly classes only. Series Classes and Workshop attendance do not apply.

You may cancel your Autopay membership 30 days prior to your next billing date. Please complete an Autopay Cancellation Form at Reception. Questions? Call us at (509) 795-0359.

Contract Duration and Automatic Renewal: Contract is in force for 2 months from the Contract Start Date, with automatic renewal for subsequent months, unless cancelled by either Client or Unity Yoga of Tri-Cities, LLC with notification of **30 days in advance of the next billing date.**

Agreement to Pay Recurring Fees: Client agrees to pay Unity Yoga of Tri-Cities, LLC monthly recurring fees as follows: Autopay Monthly Unlimited Yoga for \$110 via Client authorized automatic credit card or checking account ACH charges. Alternatively, Client may prepay six or twelve months in advance via any credit card, ACH, bank check or wire transfer. Payment in monthly increments by any means other than Client's credit card or ACH is not permitted.

- (a) Client agrees to purchase the Autopay Monthly Unlimited Yoga for \$110 as an automatic charge to client's credit card, or automatic debit to client's checking account each month for a contract period of 2 months.
- (b) Client certifies to be holder of the credit card, or an authorized signer on the bank checking account.
- (c) Client will be notified if credit card or checking account payment fails to authorize for any reason, and that a \$10 late fee will apply if I do not provide a valid credit card or checking account ACH information within 10 calendar days of the original rejection date.
- (d) Service will be deactivated if client account becomes more than 30 calendar days late.

Freeze your Autopay

To freeze your Autopay, a completed request must be submitted in writing at least 30 days in advance of your next billing date in order for your request to be effective from the following month. Billing date is based on your activation date.

Your Autopay schedule may be canceled at any time with 30 days notice

A completed Autopay cancellation form must be received at least 30 days in advance of your billing cycle (example: if you are scheduled to be charged February 14th and you want to cancel for the month of February, you must submit a cancellation form to Unity Yoga of Tri-Cities, LLC by January 14th.)



UNITY YOGA OF TRI-CITIES, LLC AGREEMENT OF RELEASE AND WAIVER OF LIABILITY

It is your responsibility to inform the instructor of your limitations before each class begins.

The Client represents and warrants that they are in good physical health and do not suffer from any medical condition which would limit their participation in the classes offered by Unity Yoga of Tri-Cities, LLC and its instructors. Client understands that it is their responsibility to consult with a physician prior to and regarding their participation in any of the yoga classes, programs, or workshops. Client understands the risks associated with the activities offered by Unity Yoga of Tri-Cities, LLC and its instructors and agrees to follow all instructions so that they may safely participate in classes, workshops, or other activities.

The Client does hereby WAIVE AND RELEASE Unity Yoga of Tri-Cities, LLC, its owners, officers, employees, and instructors from any claim, demand, cause of action of any kind resulting from or related to client's participation in the programs offered. In taking part in the yoga classes, workshops, or other activities provided by Unity Yoga of Tri-Cities, LLC, the Client understands and acknowledges that they are fully responsible for any and all risks, injuries, or damages, known or unknown, which might occur as a result of my participation in the classes, workshops, or other activities.

The Client has read the above release and waiver of liability and fully understand its content. Client is legally competent to sign and voluntarily agree to the terms and conditions stated above.

This signed waiver is required for participation. Please complete new student registration from and waiver on our website or arrive 15 minutes early to complete a hard copy form.

Please practice mindfully and enjoy the many benefits of practicing yoga with Unity Yoga of Tri-Cities, LLC and our skilled instructors.